

Terms & Conditions

New Accounts:

All new accounts must complete the Business Application form. All new accounts are subject to approval by Saverio Inc., and Saverio Inc. reserves the right to decline any account at its sole discretion. All accounts will be reviewed periodically. Opening accounts must be prepaid by credit card (we accept all major credit cards). Net 30 days may be requested for future orders and require a satisfactory credit check by our factors Prime Business Credit. Allow 3-4 weeks for credit review.

Minimum Orders:

Stocking Dealer: \$500.00 first order. Minimum re-order: \$100.00.

Saverio Inc. reserves the right to reject any orders based on current credit worthiness or past due accounts.

Any accounts with no activity in the previous 12 months are considered closed and will require a \$500.00 minimum opening order.

Designer/Non-Stocking Dealer: \$650.00 first order. Minimum re-order: \$150.00.

Pricing:

All orders will be invoiced at prices in effect at the time of ordering. Please contact saverioincsales@gmail.com for latest price list.

Drop Ship:

Saverio Inc. will accept drop ship orders for additional shipping charge of \$10.00 per order in addition to freight.

Saverio Inc. does not declare a value on any UPS or FedEx ground shipment unless informed by customer to avoid any additional extra cost charged by UPS or FedEx.

Also, Saverio Inc. does not automatically select signature required services to avoid the package being returned due to unavailable signature. Please make sure to request those service if required.

How to Order:

You can order via email to saverioincsales@gmail.com or fax to 1-682-316-8235.

Saverio Inc. will not accept phone orders to prevent human errors in order processing. However, you are always welcome to call for questions. ☺

Change to Orders:

Any changes or cancellation to orders must be emailed to saverioincsales@gmail.com within 24 hours after order emailed or faxed.

Back Orders:

Backorders will be created for items unavailable at the time of shipping. Backorders that do not ship within 90 days of the original ship date are subject to cancellation.

Saverio Inc. will ship back orders or partial orders as product becomes available unless it states otherwise on the order. Back orders are shipped FedEx ground, FOB Arlington, TX 76011.

Shipping

Shipping Terms: FOB Arlington, TX 76011

All orders are shipped UPS or FedEx Ground prepaid unless otherwise noted or approved. Saverio Inc. is unable to ship to PO Boxes, APO and FPO.

Merchandise/Shipment Defective, Damage or Shortage:

Any shortage claims need to be filed with Saverio Inc. within 3 days of receiving goods. Any claims not received within 3 days of receipt shall not be honored by Saverio Inc..

Any damage claims for merchandise must be reported within 30 days.

Retain all packaging material including the shipping box until the issue is resolved since the carrier may arrange inspection. DO NOT destroy or throw away packaging. Please notify customer service by emailing to saverioinccs@gmail.com the following information to process your claim:

1. Invoice number or corresponding PO to the merchandise.
2. Style number of the merchandise in question.
3. Brief explanation of the issue.
4. Quantity of the defective/damaged items.
5. A photograph of the item in question, which shows the quality issue.

Please contact customer service if a reply is not received after 3 days.

Returns and Exchange:

All sales are final; there is no return or exchange.

Saverio Inc. will accept store order returns and exchanges for only defective or incorrect items shipped within 30 days of receipt of the merchandise. No credit will be issued until Saverio Inc. receives the authorized return in good condition.

If you should need to return any product, please contact Saverio Inc. at saverioinccs@gmail.com to get the RA number. The RA packing list and the RA number should be clearly marked on all cartons. Any return without a RA number issued by Saverio Inc. will be refused. Appropriate credit for returns is issued after receipt and inspection of the merchandise. Handcrafted items do have minor variations in dye lot, stitching and size. These variations are not considered as defective.

Internet Sales and Policy:

The sale of merchandise from Saverio Inc. by way of the internet is strictly prohibited without the express written authorization by Saverio Inc..

In order to protect, maintain and preserve the quality image associated with our brand, we prohibit any use, display, presentation, sale, and offer for sale or promotion of any of our products or reproductions by way or the internet without prior express written authorization of Saverio Inc..

MAP Policy:

Saverio Inc. requires all customers to follow our MAP (Minimum Advertised Price) policy. For any questions about our MAP Policy, contact Saverio Inc.

Other Important Information:

Failure to pay open invoices by the due date may result in the suspension of net term privileges.

Invoices 90+ days past due will be turned over for collection.

No international drop ship order due to the tax and duties imposed.

Changes made to orders may result in the delay of shipment. Any changes must be in writing.

All returned product must be in saleable condition.

All credit will be done by the original method of payment.

Since merchandise is mass-produced, some designs may have pattern matching issues.

Some of the actual colors are more vivid and patterns are more detailed than pictured.

Since all quilts are handmade or hand guided machine quilted, no two quilts will be exactly alike.

Quilts are washed numerous times before they are shipped or fabrics are used from different dye lots. Occasionally you will see colors of fabrics a little different on the same style from one quilt to another.

Our measurement tolerance is +4"/-2"

Prices are subject to change without notice.